

**SPS
SERVICES**



SECURITY & PROTECTIVE SERVICES, LLC
GuardsYou.com



SPS CLEANING
SPSCleanup.com

GENERAL PORTFOLIO

844-482-7378 • 624 S. MANSFIELD ST, STE. B • YPSILANTI, MI



SECURITY & PROTECTIVE SERVICES, LLC

PORTFOLIO OF SERVICES:

UNARMED GUARDS

ARMED GUARDS

VEHICLE PATROLS



EXECUTIVE SUMMARY

Security & Protective Services, LLC (SPS) was founded in 2016 by Aizaz “Oz” Chughtai. With experience in the security industry dating back to 2008, Oz pursued his passion by establishing a firm built on customer service, professionalism, and accountability. These core values are carried out at every level of the organization—from management to field personnel. At SPS, effective security is more than protection; it is about care, awareness, and respect for the people and environments we serve. Whether monitoring school hallways, conducting secure point-of-entry ID checks, providing overnight business observation, patrolling shopping centers, or managing festival crowd control, each client’s needs are met precisely to their specifications. We provide guards in business attire, standard uniforms, armed uniforms, plain-clothes assignments, or client-provided attire. No two sites are the same, and SPS is highly experienced in adapting to any environment or circumstance. Each site is supported by a client-reviewed SPS operations manual that all assigned personnel must follow. All services are offered on an at-will basis, with no monthly or annual contracts unless explicitly outlined in a mutually agreed-upon agreement. Since its inception, SPS has experienced steady growth and continues to expand its portfolio across a wide range of industries.



UNIFORMS

Our uniformed security guards are outfitted in police-style uniforms or black polo shirts with "SECURITY" printed on them, and official SPS security badges that are visible at all times. Our personnel are required to keep their uniforms always pressed and clean. Officers' haircuts and facial hair will be maintained, and they are instructed not to wear strong perfumes or colognes while on duty. We pride ourselves on the appearance of our personnel, as they represent not only our agency in your facilities, but also your business.

SPS PERSONNEL

The quality we bring to your environment begins long before you see our guards. We have made the recruitment and training of our personnel the key to our success. We know that different sites have different needs and staff our guards accordingly. Our qualifications are equivalent to the United States Government's Federal Protective Services. This includes an extensive background check and drug screening, via Identogo and ICHAT, along with the applicant's driving records. Background checks are conducted yearly, with at least five random drug tests per year for each guard. SPS has dedicated supervisors for each site to ensure strict adherence to our general orders and your rules, regulations, and ordinances. Supervisors must possess a minimum of five years of security and/or management experience. Before our first shift at your location, a supervisor will meet with you to learn your needs and the nuances that our guards must be aware of. Our supervisors are charged with scheduling, assigning security posts, and acting as a liaison between ownership and the client. SPS supervisors are your direct point of contact for all site concerns. Supervisors are on duty 24 hours a day, 365 days per year, for your convenience. Our supervisors regularly conduct spot checks to ensure that the job is performed to the standards in the contract.

TRAINING

In addition to background checks, SPS requires extensive in-house and on-site training. Each guard is trained at their assigned site to ensure that they have a full understanding of where and how to perform their designated tasks. Our guards also perform online training through Vector Solutions. Vector Solutions is accredited by the Michigan Commission on Law Enforcement Standards (MCOLES). A list of the core classes our guards have taken is included on the next page.



VECTOR SOLUTIONS TRAINING COURSES:



ALL GUARDS:

- Access Control
- Accidents And Emergencies
- Active Shooter
- Dealing With The Mentally Ill
- Approach Courses (3)
- Basic Risk Management
- Bomb Threat
- Evacuation
- Building Evacuations
- Communicating With Angry People
- Communication Mistakes
- Covid (3)
- Customer Service (2)
- Disaster Preparedness
- Handling Emergency
- Hate Crimes
- Human Trafficking
- Principles For De-Escalation
- Legally Defensible Training (2)
- Lost Child
- Non-Aggressive Defense
- Public Relations
- Security And Police Relations
- Security Officer Safety
- Testifying As A Security Guard
- Art Of Effective Communication
- Anti-Harassment
- Sexual Harassment
- Crime Investigation 1
- Crime Investigation 2
- Excessive Force

UNARMED GUARDS:

- Dangers Of Speeding
- Developing And Improving Pt. 1
- Developing And Improving Pt. 2
- Engaging Customers
- Parking Lot Security
- Security And Police Relations
- Security Officer Safety
- Testifying As A Security Guard
- Art Of Effective Communication
- Anti-Harassment
- Sexual Harassment
- Crime Investigation 1
- Crime Investigation 2
- Excessive Force
- Achieving Peak Performance
- Approaching On Foot
- Basic Medical Procedures
- Basic Physical Conditioning
- Basic Principles Of Active Shooter
- Crime Prevention 21stcentury
- Crimes In Progress
- Mentally/LI Crisis Intervention
- Sharpening Facial Recognition
- Single Officer Patrol
- Understanding Hate Crimes
- Visual Sense Dominance

ARMED GUARDS:

- Arrest And Control
- Analysis Of Deceptive Behavior
- Analysis Of Pre-Attack Indicators
- Reading People 101
- Reading People 201
- Critical Incident Response
- First Response To Felony Crime
- Use Of Force
- Tactical Communications
- Tactical Response To Practical
- Tactical Thinking
- Command Presence
- Conceal Carry Tactics
- De-Escalating Use Of Force
- Firearm Retention & Disarming
- Less Lethal Force
- Physio-kinetics & Time Framing
- Physiological Response To • Stress
- Risk Assessment
- Use Of Force Decision Making
- Security And Police Relations
- Security Officer Safety
- Testifying As A Security Guard
- Art Of Effective Communication
- Anti-Harassment
- Crime Investigation 1
- Crime Investigation 2
- Excessive Force





PATROLS

Patrols are a necessary component of many of our sites, both on foot and in a vehicle. For most sites, our security guards are trained to make these patrols in undetermined patterns and at inconsistent times. This keeps would-be perpetrators from calculating when to strike. In some cases, clients require a fixed patrol pattern and schedule, and all of our guards are knowledgeable of this. Vehicle patrols can be in marked or unmarked cars. We encourage our personnel to interact with your patrons and employees while on patrol to build a positive collaborative relationship with your site.



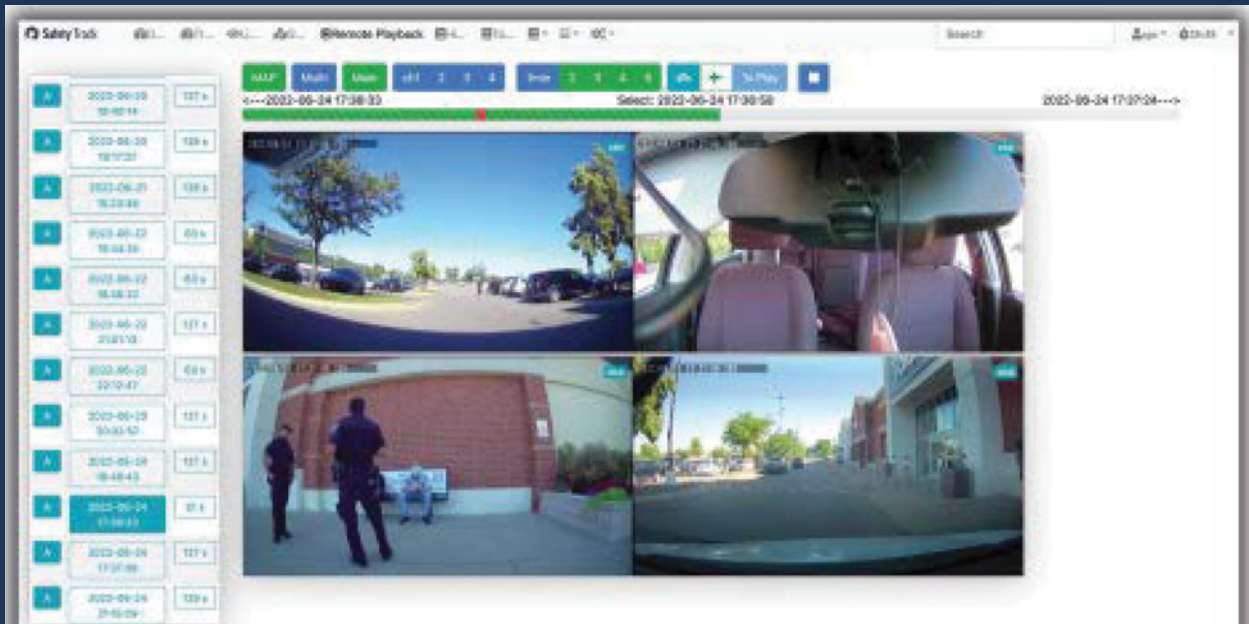
SPS VEHICLES: SAFETY TRACK

All of our SPS-marked vehicles come equipped with Safety Track systems. If footage is needed for an incident, these systems feature cabin, front, and side cameras. Each vehicle's cameras can be monitored in real-time. The footage is captured and stored in the cloud for 90 days. GPS reporting for each vehicle's path of travel can be viewed in real-time or reviewed for up to 30 days in the cloud. All video footage and GPS reporting can be accessed and downloaded by the client at any time.





LIVE STREAMING & REMOTE PLAYBACK



GPS TRAVEL IS DOCUMENTED FOR EACH SPS MARKED VEHICLE





INSURANCE

Unfortunately, situations can occur when supplying security services that require insurance claims. Security & Protective Services, LLC maintains insurance that is 10 times the minimum aggregated coverage used by most of our competitors. Our Legal Division recommends that to protect our assets as well as yours, we must maintain financial security in full force and effect at a level that far exceeds industry standards. Security & Protective Services, LLC carries \$1 million to \$2 million general liability and \$10 million umbrella coverage. We make sure that you're covered physically and financially.

GOVERNMENTAL COMPLIANCE

Security & Protective Services, LLC complies with all Federal, State, and Local laws. We are fully licensed and insured by the regulations set forth by the State of Michigan.

